



Incidents and accidents are going to happen no matter how hard we work to ensure that our equipment, our midways or our parks are safe for our customers and employees. It is how we respond to these incidents and accidents that make all the difference in the world. McGowan Allied is your Partner in Protecting Fun and as such, we are here to guide you through the process of reporting and managing incidents, accidents and claims.

All incidents need to be reported as soon as practicable within 24 hours of the incident. Incidents should be reported using the McGowan Allied Specialty Insurance Incident Reporting form found in this Claims Kit.

How to contact T.H.E. Insurance Company:

Phone: (844) 749-5796

Email: 9300THEClaims@Sedgwick.com

How to contact Accelerant/Hadron or Ameritrust/Accident Fund:

Phone: (888) 523-8378

Email: MASI@raphaelassociates.com

How to contact Alive Risk:

Phone: (512) 689-5620

Email: claims@aliverisk.com

How to contact Eversport/Everest:

If the claim occurred before September 18th, 2023 please contact:

Toll-Free Phone Reporting: 1 (800) 267-1676

Toll-Free Fax Reporting: 1 (866) 579-9969

Email: 5201EverestNational@sedgwick.com

If the claim occurred on or after September 18, 2023 the following methods may be used to promptly report a claim:

General Liability

Email Claim Reporting: EverestInsuranceClaims@everestglobal.com

Toll-Free PHONE Reporting: 1 866 287-1736

Toll-Free FAX Reporting: 1 866 283-4856

Commercial Auto

Email Claim Reporting: EverestAutoClaims@everestglobal.com

Toll-Free PHONE Reporting: 1 833 916-0055

Commercial Property | Inland Marine

Email Claim Reporting:

PropertyMarineClaims@everestglobal.com

Toll-Free PHONE Reporting: 1 866 287-1736

Toll-Free FAX Reporting: 1 866 283-4856

Workers Compensation

Email Claim Reporting: 5201EverestNational@sedgwick.com

Toll-Free PHONE Reporting: 1 800 267-1676

Online Reporting available upon request.

Claims FAQ

What is an incident?

An incident is any event that has or may result in property damage or bodily injury. Not all incidents may result in an actual claim, however, all incidents should be reported to the appropriate contact above.

What do I need to do in the event of an incident?

All incidents need to be reported to Sedgwick Claims as soon as practicable within 24 hours of the incident. Incidents should be reported using the McGowan Allied Specialty Insurance Incident Reporting form found in this Claims Kit.

What will McGowan Allied do with the incident reports you submit?

McGowan Allied will review all incident reports and determine whether they warrant the initiation of an actual claim. If so, the report along with any other supporting documentation will be provided to the insurance carrier for formal claim management. Those incidents that do not warrant claim reporting will be filed as "Incident Only" events and kept in the McGowan Allied Claim Unit and monitored for future development. McGowan Allied will not initiate any claimant contact on "Incident Only" claims.

Any loss involving a CLAIM EMERGENCY should be reported by phone immediately.

What constitutes a Claim Emergency?

Any incident resulting in:

- Fatality
- Dismemberment
- Quadriplegia/Paraplegia
- Head Trauma
- Severe Burns
- Rape/Sexual Assault
- Fractures
- Injuries involving multiple parties in the same accident
- Significant property damage
- Medical transport of injured party